

LRS Offices and Locations

New Orleans Regional Office

3500 Canal Street, 2nd Floor
New Orleans, LA 70119-6010
(504) 483-4709/ 1-800-737-2963 (Voice/TDD)

Baton Rouge Regional Office

3651 Cedarcrest Avenue
Baton Rouge, LA 70816-4010
(225) 295-8900/1-800-737-2959 (Voice/TDD)

Houma Regional Office

1198 Barrow Street
Houma, LA 70360-5693
(985) 857-3652/ 1-800-520-0584 (Voice/TDD)

Lafayette Regional Office

Brandywine VI, Suite 350
825 Kaliste Saloom Road
Lafayette, LA 70508-4284
(337) 262-5353/ 1-800-520-0587 (Voice/TDD)

Lake Charles Regional Office

3616 Kirkman Street
Lake Charles, LA 70607-3006
(337) 475-8038/ 1-800-520-0589 (Voice/TDD)

Alexandria Regional Office

900 Murray Street, Room H-100
Alexandria, LA 71301-7699
(318) 487-5335/1-800-520-0578 (Voice/TDD)

Shreveport Regional Office

1525 Fairfield Ave., Suite 708
Shreveport, LA 71101-4303
(318) 676-7155/ 1-800-737-2966 (Voice/TDD)

Monroe Regional Office

State Office Bldg., Room 311
122 St. John Street
Monroe, LA 71201-7386
(318) 362-3232/ 1-800-737-2973 (Voice/TDD)

ADDITIONAL TICKET RESOURCES IN LOUISIANA

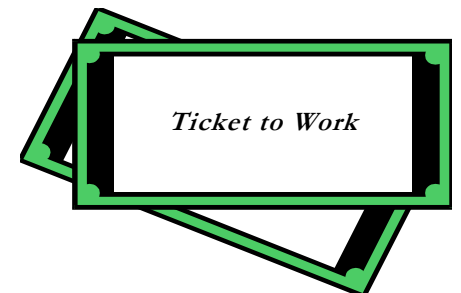
Protection & Advocacy for Beneficiaries of Social Security (PABSS) – This program was established to provide information, advocacy, and dispute resolution for SSI or SSDI beneficiaries related to the Ticket Program. The PABSS program can be reached at 1-800-960-7705 V/TDD.

Louisiana Benefits Planning, Assistance and Outreach Project (LA-BPOA) – This program is available to provide information and assistance to beneficiaries about work incentives and other employment support programs that may be available to them. LA-BPOA can be reached at 1-888-942-8107.

LOUISIANA REHABILITATION SERVICES

Ticket to Work Program

Questions & Answers



Overview Ticket to Work:

The Ticket to Work and Work Incentive Act of 1999 was enacted on December 17, 1999, by the Social Security Administration (SSA).

This law:

- increases beneficiary choice in obtaining rehabilitation and vocational services;
- removes barriers that require people with disabilities to choose between health care coverage and work; and
- assures that more Americans with disabilities have the opportunity to participate in the workforce and lessen their dependence on public benefits.
- The Ticket to Work Program is voluntary.

SSA has overall Program authority for the Ticket to Work Program. SSA has contracted with **MAXIMUS, Inc.** to serve as the Program Manager for the Ticket to Work Program.

You can get information about the Ticket to Work Program by calling **MAXIMUS, Inc.** at their toll-free numbers:

1-866-YOURTICKET (1-866-968-7842)
TDD users can call 1-866-TDD-2-WORK
(1-866-968-2967) or visit their website:
www.yourtickettowork.com

Ticket to Work Program Frequently Asked Questions

What is the Ticket to Work Program?

The Ticket to Work Program offers Social Security disability beneficiaries greater choice in obtaining the services they need to help them go to work.

What is a Ticket?

The Ticket is a document that shows SSA's commitment to pay a State Vocational Rehabilitation agency or an Employment Network for providing employment services, vocational rehabilitation services, and other support services to the beneficiary. The actual Ticket the beneficiary receives is red, white and blue, and is approximately 6 by 9 inches in size.

Who will get a Ticket?

To be eligible for a Ticket the beneficiary receiving SSI or SSDI must meet several criteria including that they must be at least age 18 but not yet age 65; be entitled to benefits based on SSA's disability standard for adults as well as several other additional criteria established by SSA.

Do people have to use the Ticket?

No, the program is voluntary. If the beneficiary decides not to use the Ticket, this decision has no effect on the individual's disability benefits.

How do people use their Ticket ?

A beneficiary may assign their Ticket to Louisiana Rehabilitation Services (LRS) or any approved Employment Network (EN). LRS or the EN will then work with the beneficiary to provide vocational rehabilitation services.

How can an organization become an EN?

If you are a public or private organization, including one-stop delivery systems, educational programs, or employers that can provide or arrange for vocational services leading to employment, then you can become an EN. Any organization interested in becoming an EN must contact **MAXIMUS, Inc.** to apply.

Are There Incentives Available For Beneficiaries Who Use Their Ticket?

Yes. Other major features and components of this legislation are:

- suspended continuing disability reviews (CDRs),
- expedited reinstatement of benefits,
- protection and advocacy services,
- expanded availability of health care benefits,
- work incentives and benefits planning.

For more information regarding these incentives, contact **MAXIMUS, Inc.**, the local Social Security office in your area or visit their national website at www.ssa.gov/work.